



Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities

DG 17-048
Distribution Service Rate Case

Staff Data Requests – Technical Session Set 3

Date Request Received: 11/3/17
Request No. Staff Tech 3-13

Date of Response: 11/15/17
Respondent: Tisha Sanderson

REQUEST:

Reference Company's response to Staff 8-15 and Attachment DBS/DSD-3, Schedule RR-EN-3-2.

- a) The response indicates that there were an additional 24 positions that became vacant during 2017. The Company's revenue requirements filed with its Application indicated that there were 33 vacant positions. Please provide the positions that were vacant at the beginning of the test year (January 1, 2016).
- b) Please provide ENNG's employee headcount and current number of open positions, as of 11/1/17.

RESPONSE:

- a) Please see Attachment Staff Tech 3-13.a.
- b) Please see Attachment Staff Tech 3-13.b.

Vacancies on January 1, 2016

Manager, EHS

Customer Service Rep

Supervisor, Customer Metering Services

Department	Headcount
Billing/Collections	23
Customer Care	4
Customer Service	33
Energy Procurement	10
Environmental, Health & Safety	3
Executive	7
Finance	6
General Accounting	13
Government Affairs	1
Human Resources	4
Legal	2
Meter Data Services	3
Operations-Compliance & Emergency Planning	1
Operations-Engineering	21
Operations-Gas	2
Operations-Gas-CMS	49
Operations-Gas-Construction	5
Operations-Gas-Field Operations	52
Operations-Production/Dispatch/Control	37
Operations-Resource Planning	10
Procurement	8
Regulatory	7
Sales & Marketing	9
Grand Total	310

Vacancies as of 11/01/2017

Position
Customer Service Representative
Customer Service Representative
Customer Service Representative
Finance Manager